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F. Gordon Maxson Director - Regulatory Affairs



**GTE Service Corporation** 

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July 28, 2000

Ms. Magalie R. Salas Secretary Federal Communications Commission Washington, DC 20554 RECEIVED

JUL 28 2000

FEDERAL COMMUNICATIONS COMMUNICATION COMMUNICATIONS

Re: Annual Report - CC Docket No. 92-256 (GTE ONA)

Dear Ms. Salas:

The Annual Report of the ONA information for the GTE Telephone Operating Companies required by ¶33 *et seq* of the Commission's Report and Order (FCC 94-58) in this docket 9 FCC Rcd 4922 (1994) has been sent to the Policy and Program Planning Division of the Common Carrier Bureau.

The merger of GTE with Bell Atlantic Corporation was completed on June 30, 2000.

Sincerely,

C:

F. Gordon Maxson

Policy & Program Planning Division

No. of Copies rec'd \_\_\_\_\_\_ List A B C D E F. Gordon Maxson Director - Regulatory Affairs



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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No. 92-256 (GTE ONA)

Dear Ms. Salas:

Enclosed is the second quarter 2000 ONA Installation and Maintenance Parity Report for Enhanced Services for the GTE Telephone Operating Companies filed pursuant to ¶100 of the Commission's Memorandum Opinion and Order in CC Docket No. 92-256 released June 29, 1995 (11 FCC Rcd 1388).

The meger of GTE with Bell Atlantic Corporation was completed on June 30, 2000.

Sincerely,

C: Policy & Program Planning Division

# GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES (CC DOCKET 92-256) APRIL, MAY, JUNE 2000

#### ALL OTHER CUSTOMERS

	SERVICE CATEGORIES	TOTAL REPORTS	APPOINTMENTS MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
1	BUSINESS LINE	103592	4515	4.36	8.57
2	PBX	53378	0	0.00	8.22
3	CENTREX	612	144	23.53	9.46
4	WATS	117	16	21.05	15.40
5	MOBILE	237	58	24.47	16.44
6	FEATURE GROUP A	-	-	-	-
7	FOREIGN EXCHANGE	1618	375	23.18	17.62
8	FEATURE GROUP B	5	0	0.00	1.70
9	FEATURE GROUP D	897	0	0.00	23.72
10	DID (LINE AND TRUNK)	586	158	26.96	11.73
11	PACKET DDD ACCESS LINE	1	0	0.00	0.13
12	PACKET SYNCHRONOUS ACCESS LINE	1	2	66.67	3.72
13	PACKET ASYNCHRONOUS ACCESS LINE	0	0	0	0.00
14	PROTECTION ALARM	223	56	25.11	12.24
15	PROTECTION RELAYING	-	•	-	-
16	CONTROL CIRCUIT	275	99	36.00	15.83
17	TELEGRAPH GRADE 75 BAUD	1	1	100.00	44.08
18	TELEGRAPH GRADE 150 BAUD	0	0	0	0.00
19	VOICE- NON-SWITCHED LINE	6	27	47.37	3.53
20	VOICE-SWITCHED LINE	57	54	0.00	11.82
21	VOICE-SWITCHED TRUNK	138	28	0.00	9.83
22	VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23	DATA LOW SPEED	52	13	25.00	8.28
24	BASIC DATA AND VOICE	4153	1117	26.90	9.59
25	VOICE AND DATA- PSN ACCESS TIE TRUNK	2935	34	43.04	27.78
26	VOICE AND DATA- SSN ACCESS	79	6	31.58	12.69
27	VOICE AND DATA- SSN INTERMACHINE TRUNK	19		0.00	5.62
28	DATA EXTENSION - VOICE GRADE DATA	71		36.62	8.21
29	PROTECTION RELAY VOICE GRADE	13	1	14.29	9.20
30	TELEPHOTO AND FACIMILE	0		0.00	0.00
31	PROGRAM AUDIO 200-3500 HZ	2	1	33.33	4.29

32 PROGRAM AUDIO 100-5000 HZ	2419	0	0.00	17.08
33 PROGRAM AUDIO 50-8000 HZ	13	5	38.46	5.65
34 PROGRAM AUDIO 50-15000 HZ	3	4	30.77	4.48
	J	-	-	- 1.10
35 TV CHANNEL, ONEWAY 15kHZ AUDIO	•	-	-	
36 TV CHANNEL, ONEWAY 5kHZ AUDIO	- 510	400	- 04.40	
37 DIGITAL VOICE CIRCUIT	513	160	31.19	6.70
38 DIGITAL DATA -2.4kbps	3	2	66.67	6.75
39 DIGITAL DATA -4.8kbps	27	3	11.11	3.29
40 DIGITAL DATA -9.6kbps	262	80	30.53	5.92
41 DIGITAL DATA -56kbps	4327	1323	30.58	6.39
42 DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	8355	3593	43.00	7.05
43 DEDICATED DIGITAL 3.152 MBPS	•	-	-	-
44 DEDICATED DIGITAL 6.312 MBPS	0	0	0.00	0.00
45 DEDICATED DIGITAL 44.736 MBPS	89	37	41.57	13.91
46 DEDICATED DIGITAL 45 MBPS or higher	10	2	20.00	3.63
47 DEDICATED ALERT TRANSPORT	-	-	-	-
48 DEDICATED DERIVED CHANNEL	4	4	100.00	7.76
49 DEDICATED NETWORK ACCESS LINK (DNAL)	22	5	22.73	13.52

# GTE INSTALLATION PARITY REPORT FOR ENHANCED SERVICES (CC DOCKET 92-256) APRIL, MAY, JUNE 2000

### ALL OTHER CUSTOMERS

	SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	% DUE DATES MISSED	AVG INTERVAL (DAYS)
1	BUSINESS LINE	3245	533	16.43	2.07
2	PBX	18187	2687	14.77	8.50
3	CENTREX	1347	308	22.87	3.02
4	WATS	3	1	33.33	0.03
5	MOBILE	121	25	20.66	0.33
6	FEATURE GROUP A	-	-	-	-
7	FOREIGN EXCHANGE	2118	274	12.94	0.15
8	FEATURE GROUP B	45	10	22.22	15.31
9	FEATURE GROUP D	13588	785	5.78	5.50
10	DID (LINE AND TRUNK)	4991	1049	21.02	2.00
11	PACKET DDD ACCESS LINE	0	0	0	15.68
12	PACKET SYNCHRONOUS ACCESS LINE	5	0	0	0.00
13	PACKET ASYNCHRONOUS ACCESS LINE	•	-	•	-
14	PROTECTION ALARM	456	13	2.85	7.93
	PROTECTION RELAYING	0	0	50	0.00
	CONTROL CIRCUIT	133	41	30.83	11.93
	TELEGRAPH GRADE 75 BAUD	0	0	0	0.00
	TELEGRAPH GRADE 150 BAUD	-	-	-	-
_	VOICE- NON-SWITCHED LINE	69	5	7.25	8.86
	VOICE-SWITCHED LINE	308	15	4.87	10.03
	VOICE-SWITCHED TRUNK	95	7	7.37	2.00
	VOICE AND TONE - RADIO LAND LINE	•	-	-	-
	DATA LOW SPEED	32	0	6.25	0.00
	BASIC DATA AND VOICE	3656	201	5.50	12.91
	VOICE AND DATA- PSN ACCESS TIE TRUNK	50	1	2.00	-
	VOICE AND DATA- SSN ACCESS	38	2	5.26	9.26
	VOICE AND DATA- SSN INTERMACHINE TRUNK	1	0	0.00	19.00
	DATA EXTENSION - VOICE GRADE DATA	81	6	7.41	8.00
	PROTECTION RELAY VOICE GRADE	0	0	0	0.00
	TELEPHOTO AND FACSIMILE	•	<u>-</u>		
31	PROGRAM AUDIO 200-3500 HZ	2	1	50.00	0.00

32 PROGRAM AUDIO 100-5000 HZ	0	0	0	0
33 PROGRAM AUDIO 50-8000 HZ	14	6	42.86	10.80
34 PROGRAM AUDIO 50-15000 HZ	20	7	35.00	0.00
35 TV CHANNEL, ONEWAY 15kHZ AUDIO	•	-	-	-
36 TV CHANNEL, ONEWAY 5kHZ AUDIO	-	-	-	-
37 DIGITAL VOICE CIRCUIT	874	66	7.55	8.00
38 DIGITAL DATA -2.4kbps	18	1	5.56	8.06
39 DIGITAL DATA -4.8kbps	51	3	5.88	11.95
40 DIGITAL DATA -9.6kbps	268	21	7.84	15.24
41 DIGITAL DATA -56kbps	4677	276	5.90	12.10
42 DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	16113	1512	9.38	23.09
43 DEDICATED DIGITAL 3.152 MBPS	0	0	0	0
44 DEDICATED DIGITAL 6.312 MBPS	•	-	-	-
45 DEDICATED DIGITAL 44.736 MBPS	436	39	8.94	35.62
46 DEDICATED DIGITAL 45 MBPS or higher	19	1	5.26	21.60
47 DEDICATED ALERT TRANSPORT	•	-	-	-
48 DEDICATED DERIVED CHANNEL	•	-	-	-
49 DEDICATED NETWORK ACCESS LINK (DNAL)	73	5	6.85	22.23

# GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES (CC DOCKET 92-256) APRIL, MAY, JUNE 2000

### GTE ESP

	SERVICE CATEGORIES	TOTAL REPORTS	MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
1	BUSINESS LINE	0	0	0	0
2	PBX	0	0	0.00	0
3	CENTREX	-	-	•	-
4	WATS	-	-	-	•
5	MOBILE	-	-	-	-
6	FEATURE GROUP A	-	-	-	•
7	FOREIGN EXCHANGE	-	-	-	-
	FEATURE GROUP B	-	-	-	-
9	FEATURE GROUP D	-	-	-	-
	DID (LINE AND TRUNK)	-	-	•	-
	PACKET DDD ACCESS LINE	-	-	•	-
	PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
	PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
	PROTECTION ALARM	-	-	-	-
	PROTECTION RELAYING	-	-	•	-
	CONTROL CIRCUIT	-	-	-	-
	TELEGRAPH GRADE 75 BAUD	-	•	•	•
	TELEGRAPH GRADE 150 BAUD	-	-	•	-
	VOICE- NON-SWITCHED LINE	-	-	-	-
	VOICE-SWITCHED LINE	-	-	-	-
	VOICE-SWITCHED TRUNK	-	-	•	-
	VOICE AND TONE - RADIO LAND LINE	-	-	•	•
	DATA LOW SPEED	-	-	-	-
	BASIC DATA AND VOICE	-	-	-	-
	VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	-	-
	VOICE AND DATA- SSN ACCESS	-	-	-	-
	VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
	DATA EXTENSION - VOICE GRADE DATA	-	-	•	-
	PROTECTION RELAY VOICE GRADE	-	-	-	-
	TELEPHOTO AND FACIMILE	-	-	-	-
31	PROGRAM AUDIO 200-3500 HZ	•	•	-	•

3	32 PROGRAM AUDIO 100-5000 HZ	•	-	-	-
3	33 PROGRAM AUDIO 50-8000 HZ	-	•	-	-
(	34 PROGRAM AUDIO 50-15000 HZ	-	•	-	-
(	35 TV CHANNEL, ONEWAY 15kHZ AUDIO	_	-	-	-
(	36 TV CHANNEL, ONEWAY 5kHZ AUDIO	-	-	•	-
(	37 DIGITAL VOICE CIRCUIT	-	-	-	-
(	38 DIGITAL DATA -2.4kbps	-	-	-	-
(	39 DIGITAL DATA -4.8kbps	-	-	-	-
4	40 DIGITAL DATA -9.6kbps	-	-	•	-
4	41 DIGITAL DATA -56kbps	-	•	-	-
4	42 DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-	-	-
4	43 DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
4	44 DEDICATED DIGITAL 6.312 MBPS	-	•	-	-
4	45 DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
4	46 DEDICATED DIGITAL 45 MBPS or higher	•	-	•	-
4	47 DEDICATED ALERT TRANSPORT	-	-	-	-
4	48 DEDICATED DERIVED CHANNEL	-	-	-	-
4	49 DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-

### GTE INSTALLATION PARITY REPORT FOR ENHANCED SERVICES (CC DOCKET 92-256) APRIL, MAY, JUNE 2000

#### GTE ESP

	SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	% DUE DATES MISSED	AVG INTERVAL (DAYS)
1	BUSINESS LINE	-	-	-	-
2	PBX	-	-	-	-
3	CENTREX	-	-	•	-
4	WATS	-	-	-	-
5	MOBILE	-	•	•	•
6	FEATURE GROUP A	-	•	-	•
7	FOREIGN EXCHANGE	-	-	-	-
8	FEATURE GROUP B	-	-	-	-
9	FEATURE GROUP D	•	•	-	-
10	DID (LINE AND TRUNK)	-	-	-	-
11	PACKET DDD ACCESS LINE	-	•	•	•
12	PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
13	PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14	PROTECTION ALARM	-	-	-	-
15	PROTECTION RELAYING	-	-	-	-
16	CONTROL CIRCUIT	-	-	-	-
17	TELEGRAPH GRADE 75 BAUD	-	-	-	-
18	TELEGRAPH GRADE 150 BAUD	-	•	•	•
	VOICE- NON-SWITCHED LINE	-	-	-	-
20	VOICE-SWITCHED LINE	-	-	•	-
21	VOICE-SWITCHED TRUNK	-	-	•	•
22	VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23	DATA LOW SPEED	-		•	•
24	BASIC DATA AND VOICE	-	-	-	-
25	VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	•	-
26	VOICE AND DATA- SSN ACCESS	-	-	•	•
	VOICE AND DATA- SSN INTERMACHINE TRUNK	-	•	•	•
	DATA EXTENSION - VOICE GRADE DATA	•	•	<u>*</u>	•
	PROTECTION RELAY VOICE GRADE	-	-	-	-
	TELEPHOTO AND FACIMILE	-	-	-	-
	PROGRAM AUDIO 200-3500 HZ	-	-	•	-
	PROGRAM AUDIO 100-5000 HZ	-	•	•	-
33	PROGRAM AUDIO 50-8000 HZ	-	-	-	•

34	PROGRAM AUDIO 50-15000 HZ		-	-	_
35	TV CHANNEL, ONEWAY 15kHZ AUDIO	-	-	•	-
36	TV CHANNEL, ONEWAY 5kHZ AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	-		-	-
38	DIGITAL DATA -2.4kbps	-	-		-
39	DIGITAL DATA -4.8kbps	-	•	-	-
40	DIGITAL DATA -9.6kbps	-	-	-	-
41	DIGITAL DATA -56kbps	•	-		-
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-		
43	DEDICATED DIGITAL 3.152 MBPS	-	-		-
44	DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45	DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
46	DEDICATED DIGITAL 45 MBPS or higher	-	•	-	
47	DEDICATED ALERT TRANSPORT	-	-	•	-
48	DEDICATED DERIVED CHANNEL	-	-	•	_
49	DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-